



Socket No. YO999-479

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Goldszmidt, et al.

Serial No.: 09/559,065

Group Art Unit: 2154

Filing Date: April 28, 2000

Examiner: Wen Tai Lin

**For:** METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING RESOURCES  
ASSIGNED TO PLURALITY OF CUSTOMERS, FOR MEETING SERVICE  
LEVEL AGREEMENTS (SLAs) WITH MINIMAL RESOURCES, AND  
ALLOWING COMMON POOLS OF RESOURCES TO BE USED ACROSS  
PLURAL CUSTOMERS ON A DEMAND BASIS

Honorable Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUBMISSION OF CORRECTED FORMAL DRAWINGS AND TABLES**

Sir:

Submitted herewith are corrected formal drawings for Figures 1-6 and Tables 1-5, for the above-identified patent application, which remedy the deficiencies noted on the Notice of Draftperson's Patent Drawing Review dated June 12, 2003. No new matter has been added.

Approval and acknowledgment of receipt are respectfully requested.

Respectfully submitted,

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Date: 2/12/04

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**Attachments:**

- 5 sheets (Figs. 1-6) of Replacement Drawings
- 5 sheets (Tables 1-5) of Replacement Tables